



CONSTRUCTION PROJECT INFORMATION FLYER CITY OF ST. AUGUSTINE

Project Goal: Meter Replacement Program

This is a multi-year project aimed toward replacing aging meters and updating technology. Currently Phase 1 has been released for construction and will consist of replacing 2,810 +/- meters. The goal of this program is to reduce lost water, improve customer service, reduce costs associated with labor and hazard risks as the city continues to grow the costs are expected to grow. If approved to move forward, Phase 2 will consist of 2,410 +/- meters.

Project Improvements

A feasibility study was conducted in 2015 to evaluate the overall condition of the water meters and to provide recommendations to improve the operation.

Findings showed the city has 13,176 active water meters (at time of study), with nineteen (19) different manufacturers. 35% of the meters are greater than 15 years old and 22% will turn 15 years old over the next five years.

The feasibility study recommended standardizing meter manufacturer and updating to newer technology to mobile automatic meter reading as a cost-feasible stepping stone to overall improvement of the program and most cost effective.

Note:

As new meters are installed, customers are notified of a short outage expected to perform the changeover. Once outfitted with new meters, access to real-time water consumption will be available to customers.

Please call 904-825-1040 for additional information about the meter replacement program.

Project Approved

By the City Commission on April 2016 Drinking Water Facilities Plan and on September 26, 2016 Resolution 2016-33 for State Revolving Loan Fund Agreement.

Questions Concerning the Project

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Project Contractor

National Metering Services, Inc.
Office Number: 201-246-1115
After Hours Number:

Project Schedule

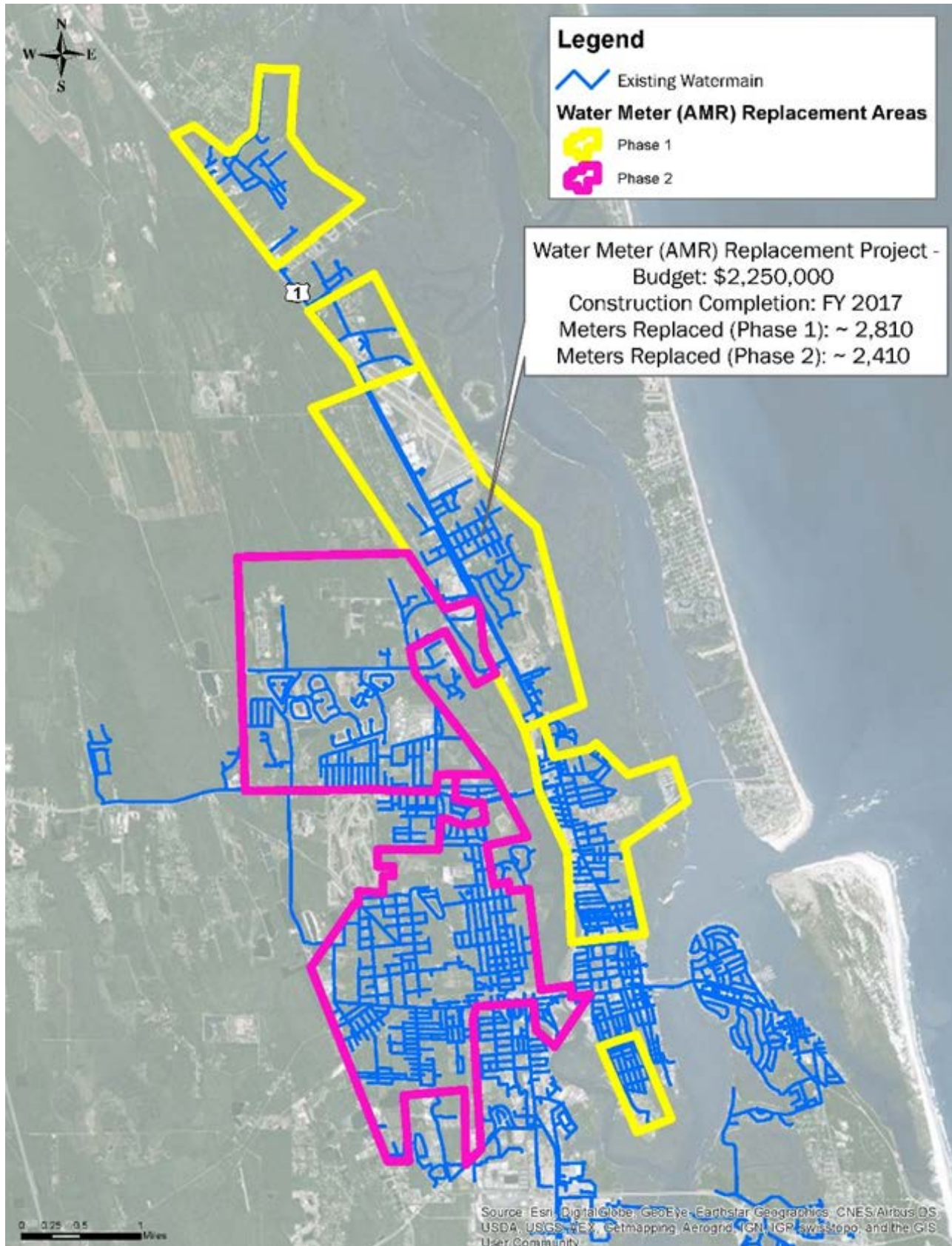
Phase 1: May 6, 2017 Thru January 31, 2018
Analysis Period: February-April 2018
Phase 2: Projection: June 2018-January 2019

Project Overview: During the construction phase, the contractor will make every effort to provide access to resident's entrances to driveways, subdivisions and businesses during the day. There may be times when driveways or entrances may be inaccessible, but our intent is to minimize any inconveniences to the local residents and businesses during this project phase, and we ask for your patience as this project progresses. At the end of each weekday, the excavation areas will be backfilled and compacted; and all residential and business driveways should be accessible. The contractor will be videotaping the entire project area prior to starting the construction to verify the existing conditions. The contractor may also be contacting property owners to identify any irrigation systems located within the construction areas. Any damage caused by construction will be repaired by the contractor at no cost to the owner.

Stormwater Utility Friendly Reminder

Help reduce environmental contamination by calling the Public Works Department at 825-1040 and reporting cave-ins, unusual amounts of standing water, clogged drains; illegal disposing of lawn debris, paint, oil, gas or any other items into the drainage system.

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