

## Vehicle Parking

*City Ordinance: Section 24-31 to 24-105*

Vehicles are permitted to park in approved parking areas only. On-street parking is metered, either at the parking space meter or at nearby vending machines. Vehicles displaying an authorized handicapped sticker or sign may park free in any City of St. Augustine public parking space. The city has commercial loading zones, franchised vehicle zones and residential permit parking zones. Violations of parking regulations may result in a civil citation, fines and court costs. Vehicles that owe for outstanding parking citations may be booted or towed. Residential permits or the prepaid reduced rate ParkNow card, contact the Parking and Customer Service division at the city's Financial Services Center at 50 Bridge Street, (904) 825-1037.

## Flagler College Information

If a resident would like Flagler College to educate a student regarding proper behavior, they may contact the college at (904) 829-6481. This number is available weekdays from 8:00 a.m. until 5:00 p.m. Flagler College security may also be contacted on nights and weekends at (904) 819-6200, however the college's security officers do not respond to disturbances off campus.

## Signs, Handbills and Flyers

*City Ordinance: 3-2, 22-2, 22-7*

No advertisement or private sign is allowed on any city property, sidewalk or road including attached to trees or utility poles. Before placing a sign on private property, please consult with the City of St. Augustine Planning and Building Department at (904) 825-1065 for permitting requirements and restrictions based on your zoning.

## Housing Discrimination

*City Ordinance: Sections 16-26 to 16-36*

If you wish to file a housing discrimination complaint with the city, you must do so in writing within 45 days of the incident. Written complaints must be filed with the City Commission, 75 King Street, P.O. Box 210, St. Augustine, FL 32085 or by email at [cosa@citystaug.com](mailto:cosa@citystaug.com). You may file directly with Florida Commission on Human Relations (<http://fchr.state.fl.us/>) or the United States Department of Housing and Urban Development (<http://portal.hud.gov/hudportal/HUD>)

## ADA Services

If you have a civil rights or ADA complaint regarding your ability to participate in a city program or activity, please contact the City Clerk at 904-825-1007. For Deaf and Hard-of-Hearing, Telecommunication Device for the Deaf (TDD): Florida Relay Service: 800-955-8770, no later than 5 days prior to the date of the meeting. A map of handicap accessible parking locations throughout the city is available at the city's website: [www.citystaug.com/government/financial\\_service/s/parking/HandicappedParking.php](http://www.citystaug.com/government/financial_service/s/parking/HandicappedParking.php)

*Si usted tiene una queja con respecto a su capacidad para participar en un programa o actividad de la Ciudad en acuerdo con la Ley de Estadounidenses con Discapacidades o sus derechos civiles, por favor llame al Secretario de la Ciudad al 904-825-1007.*

## Public Records Request

The custodian of public records for the City of St. Augustine is the City Clerk:

75 King Street, Second Floor, Lobby "B"  
P.O. Box 210  
St. Augustine, FL 32085.

**Email:** [recordsrequest@citystaug.com](mailto:recordsrequest@citystaug.com)

**Tel:** (904) 825-1007

## Tenant and Resident Information

[www.CityStAug.com](http://www.CityStAug.com)



**Emergency:** 911

**Non-Emergency Police:** 904.825.1070

**Non-Emergency Fire:** 904.825.1098

**Health Department:** 904.209.3250

**Mosquito –Borne Illness:** 904.825.5055

**City Manager's Desk:** 904-825-1006

**Code Enforcement:** 904.825.1065

**Code Enforcement (Weekends):** 904.825.1070

**Suicide Prevention Lifeline:** 1.800.273.8255

**Welcome** to St. Augustine, the Nation's

Oldest City, founded in 1565. We are pleased to have you as part of our community. We hope this brochure will provide you with an understanding of the services offered to our residential communities, and the rules and regulations we must all follow. Code enforcement complaints can be made anonymously if they are verbal; any document or email is subject to Public Records law and can be disclosed. The city employs professional code enforcement officers and a dedicated volunteer Code Enforcement Board, as well as police officers and a prosecuting attorney. Failure to comply with city regulations may result in the issuance of a notice of violation, a civil citation, or a criminal citation, depending on the violation.

*This publication is intended for general reference. City of St. Augustine ordinances can be read in their entirety at:*

[https://www.municode.com/library/fl/st.augustine/codes/code\\_of\\_ordinances](https://www.municode.com/library/fl/st.augustine/codes/code_of_ordinances)

## Household Garbage & Recycling

*City Ordinance: 30-1 to 30-14*

Collection of household garbage, yard waste and recycling is once a week; with varying pick-up days for each service depending on service zone. Trash and recycling containers should be curbside no earlier than 6pm the day before your pickup. Yard waste can be placed by 7am no earlier than 24 hours before pickup. Large items can be placed curbside for collection on scheduled days of service. Residents should use the trash and recycling containers provided by the city.

Oversized brush and yard waste piles may be placed at the curb but may be charged additional fees. Lawn and tree service providers are required to haul their own waste. Building materials are not collected, but arrangements can be made for a dumpster. The contact information for the Solid Waste division is (904) 825-1049; for Public Works (904) 825-1040 and after hours emergencies (904) 825-1044.

## Animal Control

*St. Johns County Animal Code: Ordinance 2015-68*

The St. Johns County Division of Animal Control provides animal control enforcement within the City of St. Augustine. Information on leash laws, feral cat colonies, and dangerous dog violations are available through Animal Control. You can reach an animal control officer at (904) 209-6190 or (904) 209-0746 after hours. For frequently asked questions go to the animal control website at <http://www.co.st-johns.fl.us/animalcontrol>. If you are looking for a furry friend, check out the county Pet Center website: <http://www.co.st-johns.fl.us/AnimalControl/PetCenter.aspx>

## Rental Restrictions in Residential (RS1/RS2) and Historic (HP1) Zones

*City Ordinance: 28-159 and 28-183*

In RS1 and RS2 zoning, one or two family dwelling units rented more than four (4) times in any calendar year are restricted to a 7-day minimum rental and gatherings that exceed 20 guests are prohibited.

Additionally, seven-day (7) rental units are required to register with the Planning and Building Department located at City Hall, 75 King Street.

HP1 properties require a 30-day minimum rental.

Property owners are responsible for determining their property insurance requirements and should verify whether the rental use could jeopardize their homestead exemption status with the St. Johns County Property Appraiser at (904) 827-5500. Code Enforcement complaints, please call (904) 825-1065 weekdays and (904) 825-1070 weekends.

## Yard Maintenance

*City Ordinance: 19-3, 19-4*

Yards must be clear of open containers and debris, which propagate mosquitoes or harbor rodents. Grass or weeds may not exceed 12 inches in height. Scrubs and trees must be trimmed for safety of pedestrians and vehicle traffic. Inoperable cars or boats cannot be kept in unsheltered storage on-site. Code Enforcement complaints, please call (904) 825-1065 weekdays and (904) 825-1070 weekends.

## Noise Limits

*City Ordinance: Sections 11-86 to 11-94*

The city has maximum permissible noise decibel levels which vary by the zoning of the property which is being disturbed (the receiving property). These levels vary by the time of day the noise is being produced reducing the maximum allowed decibel after 10pm weeknights and 11pm weekends. Permits may be given to exceed the maximum allowable decibel limits in limited situations for public events held on public property. Property owners or tenants who feel the maximum noise decibel levels are being violated must call to report the disturbance and allow an officer access to their property to take decibel readings with ANSI compliant noise meters. Violations of the city noise ordinance can result in penalties of \$100 for a first violation and \$499 for subsequent violations. If you are concerned that noise levels are exceeding the maximum allowable decibel limits, you should call the St. Augustine Police Department at (904) 825-1070. All noise complaints are non-emergency and will be responded to as personnel are available and not responding to emergencies.

## Drinking in Public

*City Ordinance: Section 4-5*

The City of St. Augustine prohibits drinking alcoholic beverages in public. This includes sidewalks, public parks, and parking lots. If you are hosting a party where alcohol is served, you are required to contain the possession and consumption of alcoholic beverages within private property. Police officers will issue criminal citations to offenders.